We appreciate your purchase of the Sit or Step Stool. ECR4Kids has made every effort to supply a quality product that with proper use and care, will provide many years of trouble-free use.

If you experience any difficulties with this product, please email us at ecrs@ecr4kids.com or call (619) 323-2005 (Monday - Friday, 7:00am - 4:00pm Pacific Standard Time)
Knowing your Batch ID will help us better serve you. The Batch ID is located on Part B.
Please do not return to place of purchase as ECR4KIDS will replace defective part(s) and/or product.

Warranty: Visit our website for product specific warranty information at: www.ecr4kids.com

Care and Cleaning: Clean wood with a damp cloth or sponge using warm water and mild soap. Wipe dry. Do not place near heat, moisture or vaporizer which may cause wood to warp and peel. Check for loose or worn parts periodically and tighten or replace as necessary.